

## Order Information

# Will my credit card be charged when I place an order for a Pre-Order item?

Yes, we will authorize your credit card and have your financial institution hold the funds for this order. Please note that it is possible that after 15 days the authorization hold will be released, however, we will charge the card when the order ships out.

In addition, your entire order will be held and shipped complete once we receive the backordered item in. If we are unable to ship your costume/accessory by the date that is given we will reach out to you either by email or phone to notify you.

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