

# Order Information

## How do I know if my order was confirmed and that you have received it?

Upon completing the checkout process, an order confirmation page will display your confirmation number, thanking you for your order. In addition, an order confirmation will be emailed to you within an hour of placing your order confirming receipt of your order. We always send out order confirmation and delivery confirmation emails. Please add our domain to your "Safelist," in your email client to help insure you receive all of our emails.

If you do not receive a timely order confirmation, please check your junk mail or spam folder.

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