

# Shipping

## When will my order arrive to New Zealand?

Orders shipped to New Zealand can take 6-15 business days to be delivered, or longer if there are any customs related delays. Unfortunately, we cannot be held responsible for any customs related delays.

For detailed information regarding your package's current whereabouts, please use your order confirmation number and billing postal code on the [Order Tracking](#) section of our website, and click on your tracking number. If you do not receive your package within your delivery window, then contact our customer service department with your inquiry.

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